



# User Guide Supplier Relationship Management (SRM)

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### 1 Accessing SRM

- a. Open browser. Enter https://srm.time.com.my/ in URL.
  - i. User will be directed to Home or Sign In page.

SUPPLIE	R RELATIONSHIP I	MANAGEMEN	it (SRM) port	AL
Home	About Us	Contact Us	FAQ	Feedback
	Sign In	Creat	e Account	
	👤 Email			
	<u>.</u>			
		For	got Password?	
	We are exerc	cising a No Gift Polic more info! 🔞	y. Click for	
Co	rporate Website   Legal Disclaimer	Terms & Conditions   W	histleblower   Guidelines   Ter	der List
	Copyright © 2016	6 TIME dotCom Berhad. All r	rights reserved.	

### b. Sign In

If you are already a member, choose **Sign In.** Then enter user registered email and password.





### c. Password



In case user forgot their password. User can click on Forgot Password button and user will be directed to this page:

Enter your **company registration no** and click **Submit**. Then, new password will be send to the email you set in your profile.

SUPPLIE	R RELATIONSHI	P MANAGEMENT	(SRM) PORT/
Home	About Us	Contact Us	FAQ
Forgot Pa	ssword		
Company Regist	ration No:		
	Submit		

# **REMINDER** User need to change their password every 90 days, if not the password will automatically invalid after 90 days. 5 times attempt to access the system with wrong password will block user account for 2 hours. Both cases will require the user to request new password to access the system using Forgot Password function.



### d. Create Account

If this is your first time accessing SRM service, choose Create Account:

i. Fulfill all required information and click Register

Company Name: *	
Company Type: *	Enterprise OPrivate Limited Limited
Company Registration Number: *	
Fullname:*	
Email:*	
Contact Number:*	
Password:*	
Re-type Password:*	
DECLARATION REGARDING RELATED PART	Y TRANSACTION
Pursuant to Chapter 1 of the Bursa Listing Re	equirements, we hereby declare that :
we are a related party inlease describe the	nature of the
relationship below]	



e. Both (Sign In/Create Account) option will direct you to SRM homepage.(see no 2)



- f. Other than **Home**, there are also **About us**, **Contact Us**, **FAQ** and **Feedback** functions that user can access without have to Sign In.
  - i. About Us Brief explanation about TIME dotCom Berhad.

Home	About Us	Contact Us	FAQ	Feedback
About Us				
TIME dotCom Berhad, Malay Market of Bursa Malaysia si Berhad in 2000. Licensed ur licenses has enabled the TI Internet, satellite connectiv	vsia's alternative fixed-line nce 2001. Incorporated in 1 nder the Malaysian Commur ME dotCom group to operat ity, private networks, as wo	telecommunications solution   1996 as TIME Telecommunicat nications and Multimedia Act 1 e and offer its services, rangi ell as other IT and communica	provider, is a public listed cor ions Holdings Berhad, change 1998, TIME dotCom's full suite ng from voice and data comn ation solutions.	mpany, listed on the Main ed its name TIME dotCom e of telecommunication nunications to broadband

### ii. Contact Us – TIME dotCom Berhad contact information.

Home	About Us	Contact Us	FAQ	Feedback
Conta	ct Us			
Address:	TIME dotCom Berhad (413292-P) TT dotCom Sdn Bhd (52371-A) TIME dotNet Berhad (507273-T) Level 4, No. 14, Jalan Majistret U1/26 Hicom Glenmarie Industrial Park 40150 Shah Alam Selangor, Malaysia	Time Dotcom Berhad 14, Jalan Majistret U1/26, Hicom- glenmarie Industrial Park, 40150 Shah Alam, Selangor, Malaysia 4.2 ***** 9 reviews View larger map	A Jaia	
Telephone:	+ 603 5039 3294			
Fax:	+ 603 5032 6266	Jalan Majistret U1/26	Time Dotcom Berl	nad
Email	supplierportal@time.com.my	Persiaran Kerja	iya <mark>3213</mark>	
Whistle blowing	whistleblowing@time.com.my		alan Batu Tiga Lama	+

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iii. **FAQ** – There are about 18 frequently asked questions with the answer given.

	Home	About Us	Contact Us	FAQ	Feedback		
FAQ							
1	How long wil registered ve	ll it take to process the endor to TimedotCom?	e online Vendor Regist	tration and be recogni	zed as a		
	Immediately u uploading of tl Procurement p email address	pon completion of the ve he required documentatio portal. Upon completion o that you are confirmed a	endor registration form a on and agreement to the of these activities you wi as a registered Vendor to	vailable in the e-Procure e terms and conditions of II be sent a notification to o TimedotCom.	ement portal, the e- o your registered		
2	How will I kr	now if there TimedotCo	om is issuing any RFQ	/RFP/Tender that I ca	n participate in?		
	As a registered that is opened posted on the	d vendor, you will receive on the e-Procurement p e-Procurement portal at	e an automatic email not ortal or alternatively you eprocurement.time.com	ification by default of an 1 are also advised to che my.	y RFQ/RFP/Tender ck the job listing		
3	How many ve	endor registration cate	egories can I apply for	?			
	You can apply participate in I	to be a vendor in any ve RFP's only for those cate	ndor category that you gories in which you have	choose however you are a proven track record.	advised to		

iv. **Feedback** – Feedback form for the user to give their **feedback/advice/comment/suggestion** or to **notice us** if there is a problem with the Supplier Relationship Management (SRM) system.

Home	About Us	Contact Us	FAQ	Feedback	
Feedback	(				
Name*					
Company*					
E-mail*				W	/rite vour
Address				cor	nment here
Mobile Number					
Office Number					
Comments*					
	Submit	2			
			Fulfill all information r and click S	l the required <b>ubmit</b>	



### **SRM Homepage** 2

- a. There will be four main options at the navigation bar of the homepage:
  - Home will direct user back to SRM homepage and there, user Basic Info and i. user Notification based on Application will be displayed.

Home	Profile	Tender List	Log Out			
Basic Info			Notification		ŀ	
		#	Application	Indication		
elcome Yvonn	ie Lee	1	ePO >		$\sum$	NOTE
<u>k Here To Update Pr</u>	<u>rofile</u>	2	eCOC-MWO/Cont Eval >			
		3	eCOC >			Some applicatio
		4	eTOC >		$\succ$	may not be
		5	PO to Pay (Upload Invoice) >			accessible for
		6	iC2P >			some vendor
		7	Tender/RFQ Online >			some vendor

**Basic Info:** 



### Notification:

#	Notification Application	Indication	Indicate there is a task need to be
1	ePO >		completed for
2	eCOC-MWO/Cont Eval >		eTOC application
з	eCOC >		
4	eTOC >	0	
5	PO to Pay (Upload Invoice) >		
6	iC2P >		
7	Tender/RFQ Online >		



ii. **Profile** have two drop down options which are **User Profile** and **Change Password.** 

**a.** User Profile – User can see all of their details.

User Pro	Ofile (Company Details)				
STEP 1	Company Name * Correspondence Address *	:	A	17	
STEP 3	Date of Establishment *	:	10/		
STEP 5	Company Registration Numb	er*:	22		
STEP 6 STEP 7	GST Registration Number	:			Click Vos if you war
STEP 8	Do you want to receive email n	otification?	• Yes O No		receive a notification
		(			

b. Change Password – fulfill all field and click Update

User Profile (Change Password)	
Current Password	
New Password	Click <b>Update</b> to change
Re-Type New Password	your password
	your pusse or a
Update	

iii. **Tender List** will display the list of tender.

Home		Profile	Tender List	Log Out	
T	ondo	r l ict			
Т	ende	r List			
T	endei	r List			
No.	endei	Date Start	Date End	Description	

iv. Logout will end user session in SRM system.

	Home	Profile	Tender List	Log Out	
--	------	---------	-------------	---------	--



### 3 <u>ePO Application</u>

User will get the notification when there are a new PO assigned to user.

### a. ePO Application Action (Black Color)



(ePO Application View Details with No Task required - View Only)



### b. ePO Application Action (Red Color)



(ePO Application Action View Details with Task required)





### 4 <u>eCOC-MWO/Cont Eval Application</u>

(eCOC for maintenance work order vendor)

a. eCOC-MWO/Cont Eval Application Action (Black Color)



(eCOC-MWO/Cont Eval Application Action View Details with No Task required - View Only)



### b. eCOC-MWO/Cont Eval Application Action (Red Color)



(eCOC-MWO/Cont Eval Application Action View Details with Task required)



### 5 <u>eCOC Application</u>

a. eCOC Application Action (Black Color)



(eCOC Application Action View Details with No Task required - View Only)



### b. eCOC Application Action (Red Color)



(eCOC Application Action View Details with Task required)





### 6 <u>eTOC</u>

Users will need to initiate eTOC themselves once they have done the required task by click **Create New** button.

a. eTOC Application Action (Black Color)



(eTOC Application Action View Details with No Task required - View Only)



### b. eTOC Application Action (Red Color)



(eTOC Application Action View Details with Task required )



### 7 <u>PO to Pay (Upload Invoice)</u>

When user had done their PO, submit invoice to claim by click the **Submit Invoice** button.

a. P2P (invoice) Application Action (Black Color)



(P2P (invoice) Application Action View Details with No Task required - View Only)



### b. P2P (invoice) Application Action (Red Color)



(P2P (invoice) Application Action View Details with Task required)



### 8 <u>iC2P</u>

a. iC2P Application Action (**Black** Color)



(iC2P Application Action View Details with No Task required - View Only)



### b. iC2P Application Action (Red Color)



(iC2P Application Action View Details with Task required)



## 9 Tender/RFQ Online

				Document Subm	ission(RFQ)					
[	2016 •	Feb 🔹								
	#	Tender/RFQ Name	Task Name	Require Technical Document	Response Deadlir	e Submission Start Date	Submission End Date	Action		
	1	test-001- no action required	Closed	Yes	2016-02-22 00:00:00.000	2016-02-22 00:00:00.000	2016-02-22 00:00:00.000	Ē.		
	2	test-002	Closed	Yes	2016-02-23 00:00:00.000	2016-02-22 00:00:00.000	2016-02-19 17:00:00.000	Ē.		
Bl	ack 10 ac don	indicate th tion need t e by the us	ere is o be er.			Clic	k here to se etails for ea applicatior	ee the ch		
$\langle$	< Bat	k		Document So	ubmission(RFQ)	tion]				
			Upload By :			) Bhd				
Go back	to		Document		Yes	5				
previous n	age	Т	ender/RFQ Name :		test-001- no ac	tion required				
	uge	R	esponse Deadline :		2016-02-22 0	0:00:00.000				
		Su	omission Start Date :		2016-02-22 0	0:00:00.000				
		Re	submit Commercial		2010-02-22 0	0.00.00.000				
		R	End Date :							
			End Date .			_				
		٦	ender Document :	Attachment	No Record	d Found				
			Interested? :		Yes	s				
					Vendor Section [Document Submission]					
				Vendor S	ection [Document Submis	Joionj				
				Vendor S Upload By	ection [Document Submis Document Version	Technical Document	Date			
			Upload Technical Document	Vendor S Upload By	Document Submis Document Version Version 1 <u>45001</u>	Technical Document	Date 2016-02-22 00:00:00000			
			Upload Technical Document	Vendor S Upload By	ection [Document Submis Document Version Version 1 45001 Version 1 45001	Technical Document 046611_20160222083716.pdf 046611_20160222083724.pdf	Date 2016-02-22 00:00:00 2016-02-22 00:00:00			
			Upload Technical Document	Vendor S Upload By	ection [Document Submis Document Version 1 45000 Version 1 45000 Document	Technical Document 046611 20160222083716.pdf 046611 20160222083724.pdf	Date 2016-02-22 00:00:00 2016-02-22 00:00:00:00			
			Upload Technical Document Ipload Commercial Document	Vendor S Upload By Upload By	Document Submits       Document Version       Version 1     45000       Version 1     45000       Document     Version	Technical Document 046611_20160222083716.pdf 046611_20160222083724.pdf Technical Document	Date 2016-02-22 00:00:00:00 2016-02-22 00:00:00:00 Date 2016-02-22			
			Upload Technical Document Jpload Commercial Document	Vendor S Upload By Upload By	Document Submits       Document Version       Version 1     4500       Version 1     4500       Document Version     4500       Version 1     4500	Technical Document 046611_20160222083715.pdf 046611_20160222083724.pdf Technical Document 046611_20160222083731.pdf	Date           2016-02-22           00:00:00:00           2016-02-22           00:00:00:00           Date           2016-02-22           00:00:00:00			

a. Document Submission - Tender /RFQ (Black Color)

(Tender/RFQ Online Application Action View Details with No Task required – View Only)



### b. Document Submission - Tender /RFQ (Red Color)

	Document Submission(RFQ)								
	2016	Feb v							
	#	Tender/RFQ Name	Task Name	Require Technical Document	Response Deadline	Submission Start Date	Submission End Date	Action	
	1	test-001- no action required	Invitation for New Tender/RFQ	Yes	2016-02-25 00:00:00.000	2016-02-22 00:00:00.000	2016-02-22 00:00:00.000	R	
	Re an	d indicate action nee lone by the	there is d to be s user			Clic	k here to s etails for e applicatio	ee the ach n	
		Document Submission(RFQ)							
	Back							^	
				Tender Information [Tend	er Invitation]				
		Require T Docu	'echnical : ment :		Yes				
Go book to		Tender/RF	Q Name :	test-00	1- no action required				
OU DACK IU		Response	Deadline :	2016	02-25 00:00:00.000				
previous pag	e	Submission	Start Date :	2016	02-22 00:00:00.000				
		Submission	n End Date :	2016-	02-22 00:00:00.000				
		Extend Subn Da	te	2016	-02-23 00:00:00.000				
		Resubmit C End I	ommercial . Date						
		Resubmit End I	Technical Date						
				Attachment	Docum	ent Version			
		Tender D	ocument :	<u>A 49804.pdf</u>	Ve	rsion 1			
		Intere	sted?		Yes			- 1	
	Vendor Section [Document Submission]								
				✓ Save				~	
		Save to complete ta	sk						

(Tender/RFQ Online Application Action View Details with Task required)

